

## **What is Swift911?**

Swift911 is a computerized telephone calling system that can be used to notify you of an emergency situation such as a severe storm evacuation or a dangerous situation.

## **How does Swift911 work?**

Each residence and business in the Town of Millis, or a targeted area where the dangerous situation exists, will receive an automated telephone message notifying you of the emergency alert.

## **What will appear on my caller ID when Swift911 has been activated?**

Your caller ID will say "PRIVATE CALLER" with the phone number "508-376-7040".

## **Who activates Swift911?**

The Town of Millis' Public Safety Departments (Police Department, Fire Department, Department of Public Works) as well as the Town Administrator's Office can activate or send an alert.

## **I have an unlisted phone number. Will I receive a phone call?**

To be sure you are included in the database, you can sign up for Swift911 notifications by logging into the Town of Millis website, [www.millis.net](http://www.millis.net), and clicking the Swift911 link found on the home page.

## **What if I do not have internet access: how can I sign up?**

You can sign up by calling 508-376-7040 and providing the pertinent information to the Millis Town Administrator's office.

## **How can I be sure that I am listed in the database?**

The Town's list of phone numbers comes from a variety of sources. If you received a phone call on Friday, January 3<sup>rd</sup>, notifying you that the Town Hall was closed due to inclement weather, you are listed in the database. If not, you can sign up the same way that individuals with unlisted numbers do (see question above).

## **How can I receive Swift911 notifications via a text message, cell phone or email?**

Simply provide your information by logging onto [www.millis.net](http://www.millis.net) and click on the Swift911 link on the home page.

## **I'd rather not receive notifications. How can I remove my name from the system?**

Simply provide your information by logging onto [www.millis.net](http://www.millis.net), click on the Swift911 link and selecting the "Remove" button. You may also put it in writing to the Town Administrator's Office.

## **Is there a cost to receive Swift911 notifications?**

The Town of Millis pays for Swift911 emergency calls. Cell phone recipients, however, should check with their cell phone provider to see if additional data charges are incurred if you are not on an unlimited data plan. This notification system is an invaluable life-saving device for getting information out to the community when dangerous conditions occur.